



CHILD SPONSORSHIP PACKET INSTRUCTIONAL GUIDE

The Child Sponsorship Packet is a key component of Compassion's presence at an event. This guide will help you assist new sponsors with completing the acceptance form included in the child sponsorship packet.

Front of Packet

Haiti
Central America and the Caribbean

Hello!

I'm Dawensley!
I am a 5-year-old boy
I live in Haiti
My birthday is August 3, 2019

BOY

Compassion in Jesus' name

Scan this QR code to **sponsor me** now!

Icons

Child packets include icons to help the sponsor learn more about the child on their packet.

The following icons may appear on child packets:


- Priority Waiting Child
- Orphan
- Medical Needs
- At Risk for Food Insecurity


QR Code

Some people are hesitant to write down their payment information. Anyone who wants to sponsor a child but prefers to fill out their information online can scan the QR code (with their phone's camera) to complete their sponsorship on Compassion.com.

COMPLETING THE ACCEPTANCE FORM (Cont.)

Please fill out the payment section below:






Card Number

Exp. Date (MM/YY)

First Name on Card

Last Name on Card


(Compassion use only)

Recurring donations will be automatically charged using the payment method you provided, at the frequency selected, until you tell us to stop. If child sponsorship rates increase, you will be charged at our then-current rate. We will always notify you prior. You can cancel anytime to avoid future charges by calling 800-336-7676, Monday-Friday, 7 a.m. to 5:30 p.m. MT. Please allow three business days to process cancellation requests. If you received a gift with your sponsorship, the fair value of this gift will be deducted from the amount of your donation and reflected on your annual tax statement.

Compassion International PO Box 65000, Colorado Springs, CO 80962-9951

4. Forms of Payment*

Credit Card (preferred)

- Compassion accepts Visa, MasterCard, American Express & Discover.
- No signature is required.
- The sponsor's first donation is processed when the form is received by Compassion (usually within 10 business days).
- Please confirm that the amount given and the method of donation are correct and complete.

Check

- Checks should be stapled to the Compassion copy of the acceptance form (the part with the sponsor information).
- Please confirm that the amount given and the method of donation are correct and complete.

Pay Later (non-preferred)

- This option is available for sponsors who do not have a card or check available at the event to sponsor a child. Please keep in mind that we don't encourage this option due to the low percentage of follow-through. However, you are welcome to offer this option if need be.
- Please have the sponsor fill out the form and leave it with you at the table. The sponsor will then receive a packet in the mail with information on the child they selected, along with a form to make their donation. They should return the form, along with a check or other payment information.

*Compassion does **not** accept cash.

5. Receipt

The back of the child packet features a paragraph detailing how the sponsor's initial and future payments will be processed. This functions as the sponsor's receipt. The sponsor will receive a statement in the mail within 30 days, or annually if paying by recurring credit card.

Due to the sensitive sponsor information on the forms, **never** leave completed forms unattended.



Frequently Asked Questions

When should I expect the donation to hit my card every month?

The first donation can happen immediately but can also take up to 10 business days, depending on mailing and banking timeframes. Once that first donation is processed, your card will be charged on that date moving forward.

Can I change the day my card is charged, or can I change my method of payment?

Absolutely! Just call 800-336-7676 (this number can be found in your packet), and our call center can assist you with that.

I'd like my monthly reminders to be emailed to me rather than mailed. Is this possible?

Not a problem. We can offer reminders via email, as well. Just call 800-336-7676 (this number can be found in your packet), and our call center can assist you with that.

How do I communicate with my sponsored child?

This information will be in your Welcome Packet. Compassion has a wonderful source of information online about communicating with your child. You can find that at www.compassion.com > Get Involved (www.compassion.com/get-involved.htm).